

General Terms and Conditions

LBuilders Global UG (limited liability) - Sanddornweg 7, 69469 Weinheim

- hereinafter referred to as "LBuilders" -

§ 1 Media / Online Products

Media are all books, audiobooks and videos delivered in the form of books or on a data carrier (CD, DVD). Downloads provided by third parties (e.g. Audible, iTunes etc.) are subject to the terms and conditions of the respective provider.

Unless otherwise indicated, the individual prices include the statutory VAT of 7% for book/audio package products and 19% for audio and DVD products.

All goods remain the property of LBuilders until full payment of the invoice.

These conditions are effective from 01.01.2019. All previous price conditions and prices lose their validity. We reserve the right to change prices as well as errors in descriptions and prices of the books.

Right of revocation: Pursuant to the Distance Selling Act of the German Civil Code (BGB) § 355, a 14-day right of revocation applies to media. Prerequisite is a perfect condition of the goods. Excluded from this are shrink-wrapped and sealed products (in particular CDs, videos, DVDs, software). We only accept these products back in the shrink-wrap film or with an undamaged seal. The consumer is obliged to return the goods when exercising the right of revocation if the goods can be sent by parcel. Please state the reason for return when returning the goods and contact us by telephone at +49 6201 6902457 for coordination.

§ 2 Booking of Open Seminars

Unless otherwise indicated, the individual prices include the statutory value-added tax of 19%. The prices in the flyers (e.g. PDF-Download) are, if not otherwise indicated, net prices plus VAT.

The offer to conclude a contract is made by the customer as soon as he has clicked on the "Order now" button. A contract between the customer and LBuilders is not concluded until the order has been confirmed to the customer. The tickets are issued after receipt.

Payment: The invoice is issued immediately after booking. Payment is due immediately after receipt of the invoice.

If a seminar is canceled by LBuilders for reasons beyond the control of LBuilders, such as force majeure, illness of the speaker or the like, LBuilders will inform the participant immediately. LBuilders is not liable for hotel reservations, travel costs etc. in this case.

Should a seminar be canceled due to reasons for which LBuilders is responsible, such as organizational reasons, LBuilders will reimburse the participant for proven and unavoidable

costs (such as immediate cancelation of bookings). A further claim of the participant against LBuilders is excluded by mutual agreement between the parties.

A postponement of the seminar is not equivalent to a cancelation of the seminar. LBuilders reserves the right to postpone a seminar (seminar day/seminar time) with adequate advance notice before the beginning of the seminar, e.g. because it is necessary for organizational reasons. Reasonable lead time is usually a period of 1 week. LBuilders will try to take the interests of the participant into consideration when postponing a seminar and to take them into account sufficiently, e.g. when setting a new date.

Right of revocation & return: Tickets for events are not covered by a distance contract according to § 312b of the German Civil Code (BGB). This means that there is no right of revocation or return. Every order of admission tickets is binding immediately after confirmation by LBuilders or on behalf of the respective organizer and obliges the customer to accept and pay for the ordered tickets. A refund due to cancelation or non-use of the event location is excluded. Seminar places are, however, transferable. The customer may nominate substitute participants at any time.

§ 3 Failure/Amendment/Postponement when Booking Internal (In-house) Seminars / Booking as Speaker

We follow the guidelines of the BDVT (Bundesverband Deutscher Verkaufsförderer und Trainer e.V.) when it comes to cancelation and postponement of booked lectures, seminars and training sessions. Since the course dates booked by you are also firmly reserved for you in the case of alternative inquiries, it is agreed that 50 percent of the agreed fee shall be payable in the event of cancelations or postponements by the client, for whatever reason, up to nine months before the agreed course date. In the event of later cancelations, the entire fee shall be payable. Cancelations must be made in writing.

We recommend purchasing a seminar cancelation insurance (e.g. www.erv.de)

§ 4 Image and Sound Recording

Any recording and distribution in the form of audio, image or video material are expressly prohibited. The client is also liable for participants in case of violation in good faith in the form of compensation. Deviating regulations must be made in writing.

LBuilders will produce photo, video or sound recordings of the event and use them for advertising purposes if necessary. The participant of the event grants LBuilders permission to distribute, publish and/or otherwise use photographs, videos or sound recordings from and in connection with the event at which the participant may appear.

§ 5 Copyright/Liability/Jurisdiction

Creative services and documents handed over by the trainer (e.g. slide printouts in the seminar) may only be used by the client for the agreed purpose; any other use requires its own fee arrangement.

- b. Retention of title: Documents, materials, books, and media remain our property until full payment has been received.
- c. Retention of title: Books and other media remain our property until full payment has been received.
- d. The trainer supports the client to the best of his knowledge. However, the responsibility for the success of the proposed measures remains with the client in any case. The trainer is also not liable for damages or claims by third parties arising from inadequate briefing/non-agreed use of the service.
- e. The place of jurisdiction is Mannheim.

All public seminars and lectures are subject to the terms and conditions of the respective organizer.

§ 6 Right of Withdrawal for Consumers

Consumers have a two-week right of withdrawal.

§ 7 Severability Clause

If individual provisions of this contract prove to be invalid or unenforceable in whole or in part or become invalid or unenforceable as a result of changes in legislation after the conclusion of the contract, the remaining provisions of the contract and the validity of the contract as a whole shall remain unaffected.

The invalid or unenforceable provision shall be replaced by a valid and enforceable provision that comes as close as possible to the meaning and purpose of the invalid provision.

If the contract proves to be incomplete, the provisions, which correspond to the sense and purpose of the contract and which would have been agreed in the event of consideration, shall be deemed agreed.

§ 8 Liability

LBuilders as an organizer is liable for personal injury and damage to property that occur before, during and after the events, only in case of intent or gross negligence on the part of LBuilders or its vicarious agents. The limitations of liability do not apply if an essential contractual obligation or a cardinal obligation is violated. In this case, there shall be a claim for compensation for the contract-typical damage.

LBuilders does not provide insurance coverage for brought-in items. Each participant is liable for lost or stolen items.

§ 9 Closing Provisions

The law of the Federal Republic of Germany shall apply exclusively to the exclusion of the UN sales law as well as to the exclusion of those standards which do not refer to German law.

LBuilders does not participate in any dispute resolution proceedings before a consumer arbitration board.

Subsidiary agreements, amendments or supplements must be in writing in order to be valid, as must the cancellation of the written requirement; individual agreements pursuant to § 305b of the German Civil Code (BGB) are excluded.

Right of Revocation for Consumers

Consumers have a fourteen-day right of withdrawal.

Cancellation Policy

Revocation Right

You have the right to revoke this contract within fourteen days without giving reasons.

The revocation period is fourteen days from the date of conclusion of the contract.

To exercise your right of withdrawal, you must inform us (LBuilders Global UG (haftungsbeschränkt), Sanddornweg 7, 69469 Weinheim, Tel: 06201 - 690 24 57, E-Mail: mail@legacybuildersglobal.com) by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to withdraw from this contract. You can use the attached sample revocation form, but this is not mandatory.

In order to comply with the revocation period, it is sufficient that you send the notice of the exercise of the revocation right before the expiry of the revocation period.

Consequences of the Revocation

If you revoke this contract, we shall reimburse you immediately and at the latest within fourteen days from the date on which we receive notice of your revocation of this contract. For the repayment we will use the same means of payment as you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment.

If you have requested that the service should begin during the revocation period, you must pay us an appropriate amount which corresponds to the proportion of services already provided up to this point in time at which you inform us of the exercise of the right of revocation with regard to this contract in comparison to the total scope of the service provided for in the contract.

Sample Revocation Form

If you wish to cancel the contract, please fill out and return this form, although the use of this form is not mandatory:

To:

LBuilders Global UG (haftungsbeschränkt)

Sanddornweg 7

69469 Weinheim

Phone: 06201 – 690 24 57

E-Mail: mail@legacybuildersglobal.com

I/we (*) hereby revoke the contract concluded by me/us (*) for the provision of the following service

Ordered on (*)

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only if communicated on paper)

Date

(*) Strike out if not appropriate

Waiver of Right of Revocation

I hereby waive my statutory right of revocation and demand from LBuilders Global UG (haftungsbeschaenkt) to start providing the service before the end of the revocation period.

Last Name:

First Name:

Street:

Postcode / City:

Place/Date:

Signature: